

How to file your insurance claim

Filing a claim should be easy. That's why we offer several options, allowing you to choose the method that works best for you. Use our Self-Service Portal for the fastest service and file your claim in just a few clicks.



Which product are you filing a claim for?



Accident, Critical Illness,
Hospital Cash

QUICKEST METHOD

- **Self-Service Portal:** chubb.com/WorkplaceBenefitsClaims

OTHER METHODS

- **Phone:** 1-833-542-2013
- **Fax:** 1-312-351-7120
- **Email:** cwbclaimsteam@chubb.com
- **Mail:** Chubb Workplace Benefits
Claim Department
PO Box 6803
Scranton, PA 18505



LifeTime Benefit Term

- **Phone:** 855-241-9891
- **Fax:** 603-352-1179
- **Email:** claims@gotoservice.chubb.com

For all other policy level questions, employees can call 855-241-9891 or send an email to csmail@gotoservice.chubb.com